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**Before using this product, read these instructions thoroughly and keep this manual for future reference.  
 A garantia contratual somente é válida para produtos instalados por assistência técnica credenciada.**

**Safety Precautions**

To prevent personal injury to others, or property damage, read this section carefully before you use this product, and be sure to comply following safety precautions.

Incorrect operation due to failure to follow the instructions may cause harm or damage, the seriousness of which is classified as follows:

**⚠ WARNING**

This mark warns of death or serious injury.

⊘ This mark denotes an action that is PROHIBITED.

**⚠ CAUTION**

This mark warns of injury or damage to property.

! This mark denotes an action that is COMPULSORY.

**⚠ WARNING**

- ! • This unit contains no user-serviceable parts. Always consult authorized service personnel for repairing, installation, and relocation of this product. Improper installation or handling will cause leakage, electric shock, or fire.
- In the event of a malfunction such as burning smell, immediately stop operation of the air conditioner, and disconnect all the power supply by turning off the electrical breaker or disconnecting the power plug. Then consult authorized service personnel.
- Take care not to damage the power supply cable. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- In the event of refrigerant leakage, be sure to keep away from fire or any flammables, and consult authorized service personnel.

- ! • If you see lightning or hear thunder, there might be a lightning strike. To prevent electric shock hazard, turn off the air conditioner by using the remote controller, and do not touch the unit or the power plug during thunderstorm.
- ⊘ • Do not install the unit in area filled with mineral oil such as a factory or area containing a large amount of splashed oil or steam such as a kitchen.
- Do not start or stop the operation of this product by inserting or pulling out the power plug, or by turning on or off the circuit breaker.
- Do not use inflammable gases near the unit.
- Do not expose yourself directly to the cooling airflow for many hours.
- Do not insert your fingers or any other objects into outlet port, open panel, or intake grille.
- Do not operate with wet hands.

**⚠ CAUTION**

- ! • Provide occasional ventilation during use.
- Always operate the unit with air filters installed.
- Ensure that any electronic equipment is at least 1 meter away from either the indoor unit or outdoor unit.
- Unplug the power supply cable when not using the indoor unit for an extended period.
- After long period of use, check whether the installation stand does not deteriorate to prevent the unit from falling down.
- The airflow direction and the room temperature should be carefully considered when you use this product in a room with infants, children, elderly or sick persons.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

- ⊘ • Do not direct the airflow at fireplaces or heating apparatus.
- Do not block or cover the intake grille and the outlet port.
- Do not apply any heavy pressure to radiator fins.
- Do not climb on, place objects on, or hang objects from the unit.
- Do not place vase or water container on the unit.
- Do not place any other electrical products or household belongings under indoor unit or outdoor unit.  
Dripping condensation from the unit might get them wet, and may cause damage or malfunction of your property.
- Do not expose the unit directly to water.
- Do not use this product for preservation of food, plants, animals, precision equipment, art work, or other objects. This may cause quality deterioration of those items.
- Do not expose animals or plants to the direct airflow.
- Do not drink the drainage from the air conditioner.
- Do not pull the power supply cable to disconnect the plug.
- Do not touch the aluminum fins of heat exchanger built-in the indoor or outdoor unit to avoid personal injury when you install or maintain the unit.

# Indoor Unit Overview and Operations

## 1 Intake grille

Before starting operation, make sure that the intake grille has been shut completely. Incomplete closing may have an effect on the proper function or performance of the product.

## 2 MANUAL AUTO button

Use when the remote controller is lost or there is a malfunction.

Status	Action	Mode or operation
In operation	Press more than 3 seconds.	Stop
Stopping	Press more than 3 seconds and less than 10 seconds.	AUTO
	Press more than 10 seconds. (Only for servicing.*)	Forced cooling
After cleaning	Press less than 3 seconds.	Filter indicator reset

\*: To stop forced cooling, press this button or START/STOP button on the remote controller.

## 3 Front panel

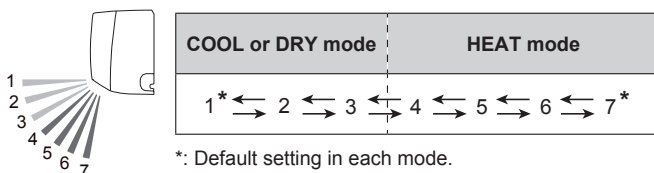
## 4 Human Sensor

See page 5

Used for Energy Saving Program. Controls temperature setting by detecting people in the room.

## 5 Vertical airflow direction louver

Each time you press SET button on the remote controller, the angle of the vertical airflow direction louver moves as follows:



- Do not adjust by hand.
- At the beginning of AUTO or HEAT mode, they may stay on position 1 for a while for adjustment.
- If the angle is set to position 4-7 for more than 30 minutes in COOL or DRY mode, the louver will automatically return to position 3.
- Keeping the position 4-7 during COOL or DRY mode may cause condensation to form, and the drops may damage your property.

## 6 Power diffuser

In conjunction with movement of the vertical airflow direction louver, the angle of the power diffuser moves as follows:

Vertical airflow direction louver	1 ↔ 2 ↔ 3 ↔ 4 ↔ 5 ↔ 6 ↔ 7
Power diffuser	1 ↔ 2 ↔ 3 ↔ 4

- In SWING operation, power diffuser does not move.

## 7 Drain hose

## 8 Remote controller signal receiver

### CAUTION

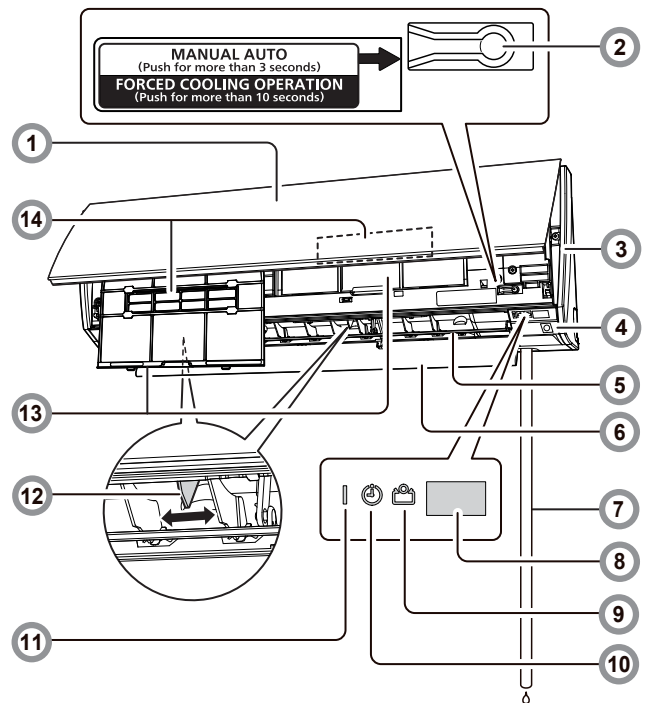
- For appropriate signal transmission between remote controller and indoor unit, keep the signal receiver away from the following items:
  - Direct sunlight or other strong lights
  - Flat-panel television screen
- In rooms with instantaneous fluorescent lights, such as inverter type ones, the signal may not be transmitted properly. In such a case, consult the store of purchase.

## 9 ECONOMY indicator (green)

Lights in ECONOMY operation and in 10 °C HEAT operation.

## 10 TIMER indicator (orange)

Lights in TIMER operation, and blinks slowly when the timer setting error is detected. For details, refer to "Auto-restart function" on page 6.



## 11 OPERATION indicator (green)

Lights in normal operation, and blinks slowly in Automatic defrosting operation.

## 12 Horizontal airflow direction louvers

### CAUTION

- Before you adjust the horizontal airflow direction, make sure that the vertical airflow direction louver has been stopped completely.

Adjust two knobs by hand.

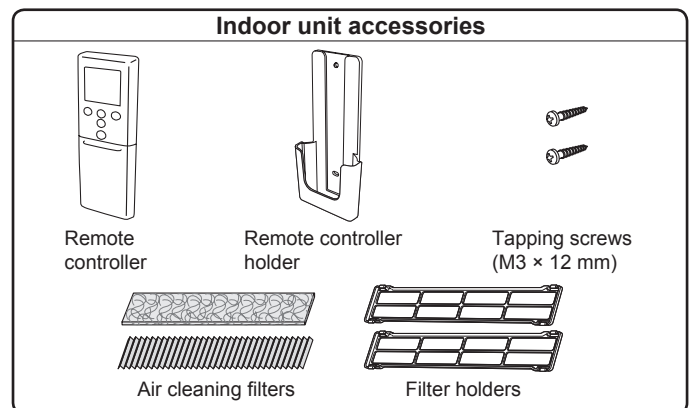
## 13 Air filter

See page 7

## 14 Air cleaning filters

See page 8

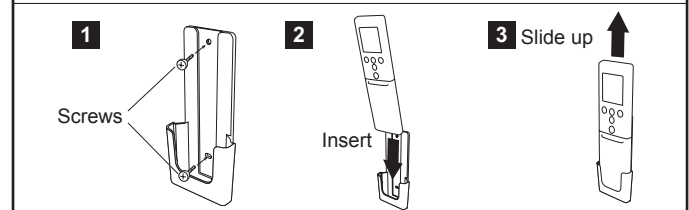
Purify or deodorize the air, and provide fresh airflow.



### WARNING

- Take care to prevent infants and young children from accidentally swallowing the batteries.

### Remote controller holder installation

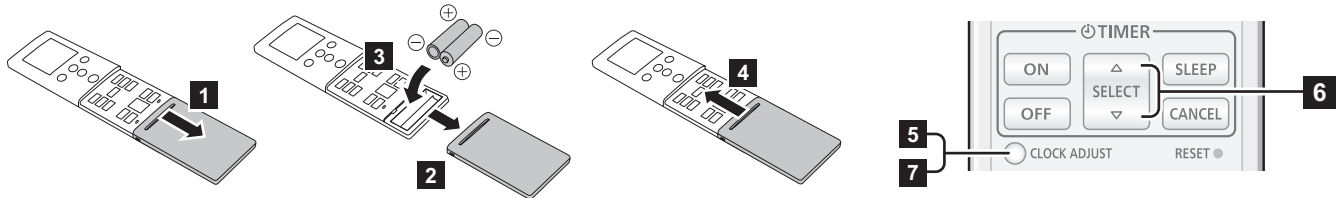


# Remote Controller Overview and Operations

## ⚠ CAUTION

- ❗ To prevent malfunction or damage of the remote controller:
  - Place remote controller at where will not be exposed to direct sunlight or excessive heat.
  - Remove batteries if the product is not going to be used for an extended period.
  - Exhausted batteries must be removed immediately, and be disposed according to the local laws and regulations of your region.
- ❗ If leaking battery fluid comes in contact with your skin, eyes, or mouth, immediately rinse with plenty of clean water, and consult your physician.
- Obstacles such as a curtain or wall between the remote controller and the indoor unit may affect the appropriate signal transmission.
- ⊘ Do not apply strong shocks to the remote controller.
- Do not pour water on the remote controller.
- Do not attempt to recharge dry batteries.

### Battery (R03/LR03/AAA × 2) loading and remote controller preparation



- 5 Press CLOCK ADJUST button to start clock setting.
- 6 Set the time by pressing SELECT button. Pressing ▲ or ▼ changes the value by the minute. Pressing down on ▲ or ▼ changes the value by 10 minutes.
- 7 Press the CLOCK ADJUST button again to complete the clock setting.

#### Notes:

- Batteries are not included with this product.
- Use specified type of battery only.
- Do not use new battery and used battery together.
- Batteries can be used about 1 year in ordinary use.
- If the remote control range noticeably got shorter, replace the batteries, and press RESET button.

You can quickly start operation with the following 3 steps:

### 1 START/STOP button

### 2 MODE button

Switches operation mode in following order.



#### Notes in HEAT mode:

- At the beginning of the operation, the indoor unit operates at very low fan speed for about 3–5 minutes for preparation, and then switches to the selected fan speed.
- Automatic defrosting operation overrides the heating operation when necessary.

#### Note in COOL mode:

Indoor unit fan may stop from time to time to perform indoor-unit-fan control for energy saving that enables power-saving operation by stopping the rotation of the indoor unit fan when the outdoor unit is stopped.

In initial setting, this function is activated.

To inactivate the function, consult the installer or authorized service personnel.

Even if the setting is changed, if the fan speed is set to "AUTO" in COOL or DRY mode, this function still works to suppress the diffusion of circulated indoor humidity.

### 3 TEMP. (temperature) buttons

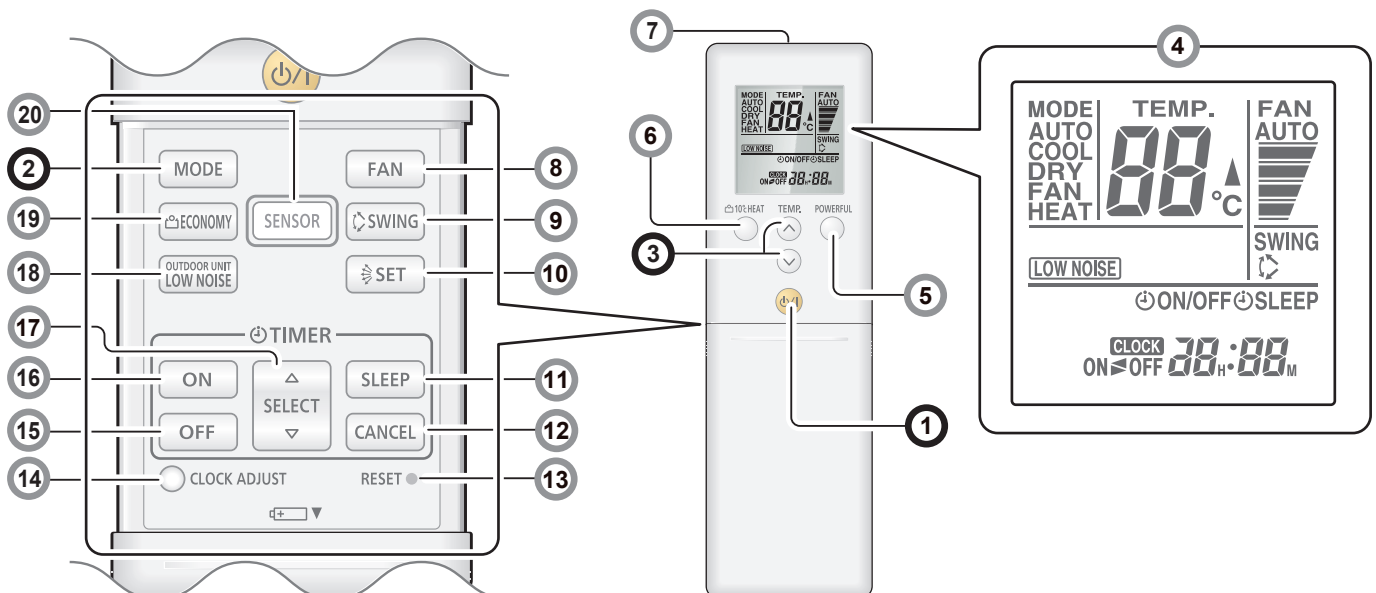
Sets the desired temperature.

In COOL or DRY mode, the temperature needs to be set lower than the current room temperature. In HEAT mode, the temperature needs to be set higher than the current room temperature.

Otherwise, corresponding operation mode may not start.

Temperature setting range	
AUTO/COOL/DRY	18–30 °C
HEAT	16–30 °C

**Note:** Temperature control is not available in FAN mode.



(continued)

# Remote Controller Overview and Operations

## 4 Remote controller display

In this section, all the possible indicators are displayed for description. In actual operation, the display is linked with the button operation, and only shows the necessary indicators for each setting.

## 5 POWERFUL button

Activates the POWERFUL operation.

The unit will operate at maximum power and strong airflow to quickly cool down or warm up the room.

When activated, the indoor unit will emit 3 short beeps.

POWERFUL operation is automatically turned off in the following situations:

- Adjusted room temperature reaches the set temperature in COOL, DRY, or HEAT mode.
- 20 minutes have passed after the POWERFUL operation mode has been set.

Even in situations above, the POWERFUL operation will not automatically turn off unless it has run for a certain amount of time.

### Notes:

- The airflow direction and the fan speed are controlled automatically.
- This operation cannot be performed simultaneously with ECONOMY operation.


To return to normal operation, press the button again. Then the indoor unit will emit 2 short beeps.

## 6 10 °C HEAT button \*

Starts 10 °C HEAT operation that maintains the room temperature at 10 °C so as to prevent the room temperature to drop too low.

After pressing the button to start the 10 °C HEAT operation, the indoor unit emits 2 short beeps and the ECONOMY indicator (green) will turn on.

### Notes:


- In 10 °C HEAT operation mode, only vertical airflow direction can be adjusted by using  button.
- HEAT mode will not be performed if the room temperature is warm enough.
- In multi-type air conditioning system, if other indoor unit is in HEAT mode, the temperature of the room where 10 °C HEAT operation is performed will rise. When performing 10 °C HEAT operation, all the indoor units should be run in 10 °C HEAT operation mode.

To turn off, press the START/STOP button.

The ECONOMY indicator will turn off.

## 7 Signal transmitter

Aim to signal receiver of the indoor unit properly.

- Signal transmit indicator  on the remote controller display shows that signal from the remote controller is being transmitted.
- Operating range is approximately 7 m.
- You will hear a beep if the transmitted signal has been sent properly. If there is no beep, press the button on the remote controller again.

## 8 FAN button \*

Controls the fan speed.

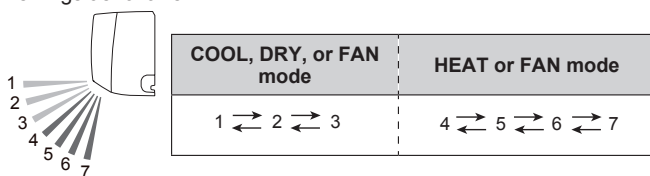


- When AUTO is selected, the fan speed is automatically adjusted according to the operation mode.

## 9 SWING button \*

Starts or stops automatic swing of the vertical airflow direction louver.

- Each time you press the button, the vertical airflow direction louver swings as follows:



### Notes:

- SWING operation may stop temporarily when the indoor unit fan is rotating at very low speed or is stopped.
- In FAN mode, swing operation range of 1 ↔ 3 or 4 ↔ 7 is decided according to the airflow direction previously set before starting the swing operation.

## 10 SET button

Adjusts the vertical airflow direction.

## 11 SLEEP timer button

See page 5 \*

Activates the SLEEP timer that helps you to fall asleep comfortably with gradual temperature control.

## 12 Timer CANCEL button

Cancels the set timer.

## 13 RESET button

When you press the RESET button, press it gently by using the tip of a ballpoint pen or other small object in correct direction as shown in this figure.



## 14 CLOCK ADJUST button

See page 3

Used for adjusting the clock.

## 15 OFF timer button

See page 3 \* |

Activates the OFF timer.

## 16 ON timer button

See page 5 \* |

Activates the ON timer.

## 17 SELECT button

Used for adjusting the clock or timer.

## 18 OUTDOOR UNIT LOW NOISE button

See page 3 \*

Starts or stops OUTDOOR UNIT LOW NOISE operation that lowers noise generated from the outdoor unit by cutting down the rotation number of the compressor, and suppressing the fan speed.

Once the operation is set, the setting is preserved until you press this button again to stop the operation, even if the indoor unit operation is stopped.

**LOW NOISE** on the remote controller display shows that the unit is in OUTDOOR UNIT LOW NOISE mode.

### Notes:

- This operation cannot be performed simultaneously with FAN, DRY and POWERFUL operation modes.
- This operation cannot be performed on a multi-type air conditioner. If this mode is unintentionally set on a multi-type air conditioner, cancel the setting by pressing the button. Otherwise, the signal of the remote controller cannot be transmitted properly.

## 19 ECONOMY button

Starts or stops ECONOMY operation that saves more electricity than other operation modes by changing the set temperature to a moderate setting.

By pressing the ECONOMY button, the ECONOMY indicator on the indoor unit turns on.

- In COOL or DRY mode, the room temperature will be adjusted a few degrees higher than the set temperature.
- In HEAT mode, the room temperature will be adjusted a few degrees lower than the set temperature.
- Especially in COOL or DRY mode, you can have improved dehumidification without significantly lowering the room temperature.

### Notes:

- In COOL, HEAT, or DRY mode, the maximum output of this operation is approximately 70 % of usual air conditioning operation.
- This operation cannot be performed during temperature monitoring by AUTO mode.
- In multi-type air conditioning system, ECONOMY operation is performed only on the indoor unit whose ECONOMY button on the corresponding remote controller is pressed.

## 20 SENSOR button (ENERGY SAVING)

See page 8

Activates or deactivates the energy saving.

\* The Energy Saving is ON at the time of purchase.

\*: The setting must be done while the setting screen is displayed for each function.

|: The button is controllable only when the air conditioner is on.

## Timer Operation

### Note for timer settings:

Any interruption of the power supply, such as a blackout or cutting off of a circuit breaker, makes the set internal clock incorrect. In such a case, the TIMER indicator on the indoor unit blinks, and you need to readjust the setting.

### ON timer or OFF timer

- 1 Turn on the indoor unit by pressing the START/STOP button. OPERATION indicator on the indoor unit turns on. If the indoor unit is already operating, skip this step.
- 2 Press the ON timer button or the OFF timer button. Clock indicator on the remote controller display starts blinking, and TIMER indicator on the indoor unit turns on.
- 3 Adjust the time by pressing the SELECT button within about 5 seconds, while the clock indicator is blinking. (About 5 seconds later, the remote controller display returns to standby screen.)

To cancel the timer and return to normal operation, press the CANCEL button.

To redo the timer setting, perform step 2 and 3.

### Program timer (combined use of the ON timer and the OFF timer)

You can set an integrated ON-OFF or OFF-ON timer.

Either of the timer whose configured starting time is closer to the current time works first, and the order of timer operation is displayed as follows:

Timer	Indicator on remote controller display
ON-OFF timer	ON ► OFF
OFF-ON timer	ON ◄ OFF

The timer that is set later starts counting down after the counting down of the preceding timer is finished.

To set the program timer, conduct the same steps 2~3 for the ON/OFF timer.

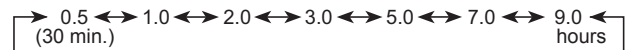
### Notes:

- If you change the setting value for the timer after the program timer is set, the counting down of the timer will be reset at that moment.
- Time setting for each combination should be within a span of 24 hours.

### SLEEP timer

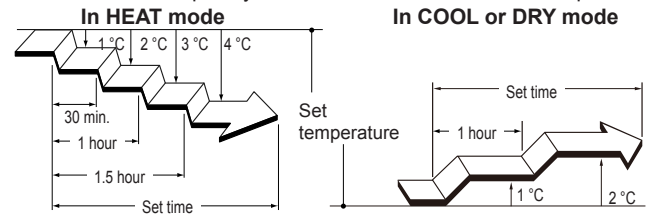
- 1 Press the SLEEP timer button to activate the SLEEP timer. OPERATION indicator and TIMER indicator on the indoor unit turns on.
- 2 Adjust the time by pressing the SELECT button within about 5 seconds, while the clock indicator is blinking. (About 5 seconds later, the remote controller display returns to standby screen.)

Each time you press the button, the time changes as follows:



To repeat the timer, press the SLEEP timer button when SLEEP indicator is not displayed on the remote controller display.

To help you to fall asleep comfortably and prevent excessive warming or cooling in sleep, the SLEEP timer controls the temperature setting automatically in accordance with the set time shown as follows. The air conditioner completely turns off after the set time has elapsed.



## Human Sensor (Energy Saving)

To prevent waste of electricity, this function controls the temperature setting when no one is occupying the room. Energy Saving program is on at the time of purchase.

- 1 To activate the Energy Saving program, press the SENSOR button. **ENERGY SAVING** indicator will be flashing on the remote controller display.
- 2 To deactivate the Energy Saving program, press the SENSOR button again. **ENERGY SAVING** will no longer be shown on the remote controller display.

### About the ENERGY SAVING Operation

If no one enters the room for approximately 20 minutes, the set temperature will be automatically controlled. (When someone comes back into the room, the human sensor will detect this, and automatically revert to the original settings.)

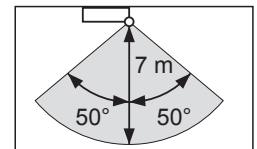
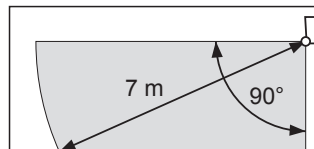
Operation mode	Operating details (if there is no one in the room for a while)
COOL/DRY	The set temperature will be increased by a maximum of approximately 2°C.
HEAT	The set temperature will be decreased by a maximum of approximately 4°C.
AUTO	This runs the ENERGY SAVING function automatically for the selected mode (Cooling/ Heating/ Drying).

- When using together with the SLEEP timer (page 5), the SLEEP timer will be prioritized.
- During 10°C HEAT operation, if there is no one in the room the set temperature will not be changed.

- Application range is follows.

Vertical angle 90° (Side view)

Horizontal angle 100° (Top view)



ENERGY SAVING function may not work when the room temperature is very different from the temperature defined in temperature setting, such as when immediately after starting the operation.

### About the HUMAN SENSOR

- Details about detection with the human sensor
  - The human sensor detects whether there are people in the room by looking for movement by people in the room.

#### Notice

- Since the human sensor detects infrared light given out by people, there may be cases where this detection is incorrect. **Situations in which the sensor will detect no people in the room, even when there is someone there**

- When the temperature is high and the difference with between people's body temperature is small. (Such as during the summer when the temperature is 30°C or higher)
- When there is someone in the room, but they do not move for a long period of time.
- When someone is hidden behind a sofa, other furniture, glass, or in similar situations.
- When someone is wearing extremely thick clothing and has their back facing the sensor.

#### Situations in which the sensor will incorrectly detect people in the room, even when there is no one there

- When there is a dog or a cat moving around in the room.
- When the wind is making curtains or plants move.
- When there are heating units, humidifiers, or electric appliances such as oscillating electric fans operating.

## General Informations on Operation

### Automatic defrosting operation

When outdoor temperature is very low with high humidity, frost may form on the outdoor unit during the heating operation, and it could reduce the operating performance of the product.

For frost protection, a microcomputer-controlled automatic defrost function is equipped in this air conditioner.

If frost forms, the air conditioner will temporarily stop, and defrost circuit will operate briefly (maximum of 15 minutes.)

OPERATION indicator on the indoor unit blinks during this operation.

If frost forms on the outdoor unit after the heating operation, the outdoor unit will stop automatically after it operates for a few minutes. Then the automatic defrosting operation starts.

### Auto-restart function

In event of power interruption such as a blackout, the air conditioner stops once. But it restarts automatically and performs previous operation when the power supply is resumed.

If any power interruption occurs after the timer is set, counting down of the timer will be reset.

After the power supply is resumed, the TIMER indicator on the indoor unit blinks to notify you that there has been a timer fault. In such a case, reset the timer for your opportune time.

### Malfunctions caused by other electrical devices:

Use of other electrical appliances such as an electric shaver or nearby use of a wireless radio transmitter may cause the malfunction of the air conditioner.

If you encounter such a malfunction, turn off the circuit breaker once. Then turn it on again, and resume operation by using the remote controller.

### Wired remote controller (option)

Optional wired remote controller can be used. You can use both wired and wireless remote controller simultaneously, but functions of the wireless remote controller will be limited.

For wired remote controller functions, see the Operation manual for the wired remote controller.

When the restricted functions on the wireless remote controller are selected, beeping sound will be heard, OPERATION, TIMER and the 3rd lamp of the indoor unit will flash.

[Restricted functions for wireless remote controller]

- ENERGY SAVING PROGRAM
- OUTDOOR UNIT LOW NOISE OPERATION
- ON/OFF TIMER
- PROGRAM TIMER
- SLEEP TIMER
- POWERFUL OPERATION

### Multi-type air conditioner

This indoor unit can be connected to a multi-type outdoor unit, and used as a multi-type air conditioner that allows multiple indoor units to be operated in multiple locations.

The indoor units may be operated simultaneously, in accordance with their respective output.

### Simultaneous use of multiple indoor units

- If 2 or more indoor units are operated simultaneously, the heating and cooling efficiency will be less than the efficiency in single use of the indoor unit.  
Combined use of other auxiliary heating or cooling apparatus is recommended.
- Following combinations cannot be performed when multiple indoor units are operated:
  - HEAT mode and COOL mode (or DRY mode)
  - HEAT mode and FAN modeThe indoor unit operated afterward stops and the OPERATION indicator flashes.
- The operating mode (HEAT, COOL, and DRY) of the outdoor unit is determined by the operating mode of the indoor unit that is operated first. If the indoor unit is started in FAN mode, the operating mode of the outdoor unit cannot be determined. For example, if indoor unit (A) is started in FAN mode and then indoor unit (B) is operated in HEAT mode, indoor unit (A) will temporarily start operation in FAN mode but when indoor unit (B) started operation in HEAT mode, the OPERATION indicator (green) on the indoor unit (A) will begin to blink (1 second on, 1 second off) and go into standby mode. Indoor unit (B) will continue to operate in HEAT mode.
- In HEAT mode, the top of the indoor unit may become warm by emitted heat of circulated coolant through the indoor unit, even if the unit operation is stopped. This is not a malfunction.

## Care and Cleaning

### ⚠ CAUTION

- ❗ Before cleaning the indoor unit, be sure to turn it off and all the power supply has been disconnected.
- Before starting operation, make sure that the intake grille has been shut completely. Incomplete closing of the intake grille may have an effect on the proper working or performance of the air conditioner.
- ⊘ Do not touch the aluminum fins of heat exchanger built-in the indoor unit to avoid personal injury when you maintain the unit.
- Do not expose the indoor unit to liquid insecticides or hair sprays.
- Do not stand on slippery, uneven or unstable surfaces when you maintain the unit.

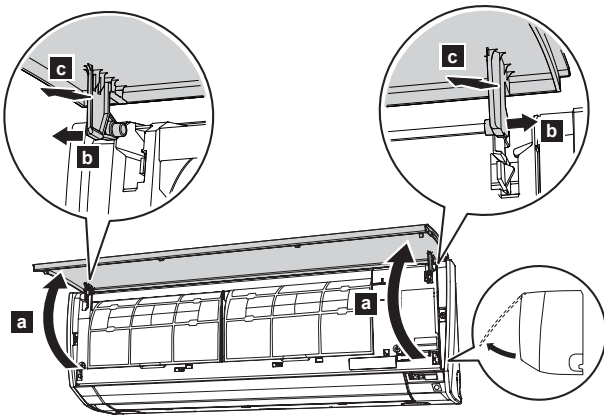
### Daily care

When cleaning the indoor unit body, mind the following:

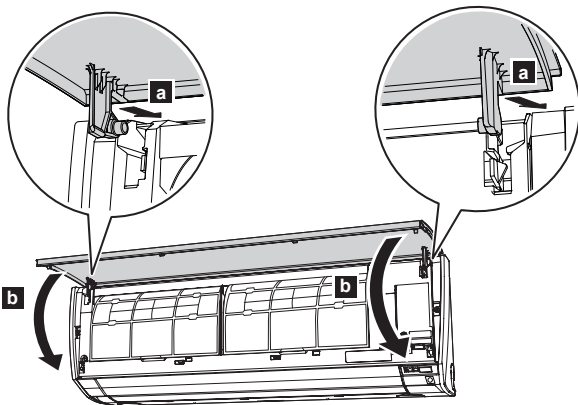
- Do not use water hotter than 40 °C.
- Do not use scouring cleanser, volatile solvents such as benzene or thinner.
- Wipe the unit gently by using soft cloth.

### Cleaning the intake grille

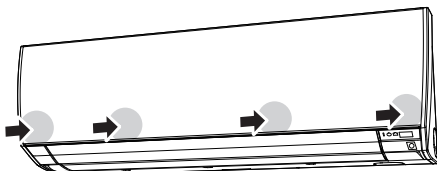
- 1 Open the intake grille in direction of the arrow **a**. While gently pressing the left and right mounting shafts of the intake grille outward **b**, remove the intake grille in direction of the arrow **c**.



- 2 Wash the intake grille gently with water or wipe it gently with a soft cloth moisten with warm water. Then wipe it with a dry and soft cloth.
- 3 While holding the grille horizontal, set the left and right mounting shafts into the pillow blocks at the top of the panel **a**. To latch each shaft properly, insert the shaft until it snaps. Then close the intake grille **b**.



- 4 Press 4 places on the intake grille to close it completely.



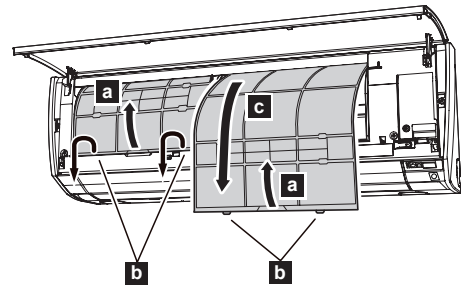
### Cleaning the air filters

Mind that you have a periodical cleaning of the air filters to prevent reducing the operation efficiency of the product.

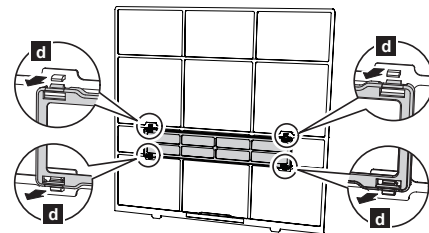
Using of clogged air filter with dust will lower the product performance, and may cause airflow reduction or increase of operating noise.

Clean the air filters once every 2 weeks under normal use.

- 1 Open the intake grille. (Refer to **a** of step 1 in "Cleaning the intake grille".)
- 2 While holding the intake grille with your hand, pull up the handle **a** of the filter in direction of the arrow and release the 2 claws **b**. Then pull the filter out with gently sliding it downward **c**.



- 3 Filter holder and air cleaning filter are attached on the rear side of the air filter. Remove them from the air filter by unlatching each corner of the filter holder **d**.



- 4 Remove dust by using a vacuum cleaner or by washing the filter. When you wash the filter, use neutral household detergent and warm water. After rinse the filter well, dry it thoroughly in a shaded place before you reinstall it.
- 5 Attach the air cleaning filter and the filter holder to each air filter.
- 6 Attach the air filter with aligning both side of the filter with the front panel, and push in the filter fully.

#### Note:

Make sure that 2 claws are firmly snapped to the guide holes on the panel.

The side marked FRONT of the air filter should face the front of the unit.

- 7 Close the intake grille firmly. (Refer to step 4 in "Cleaning the intake grille".)

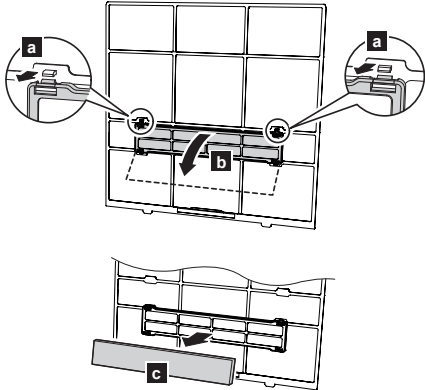
# Care and Cleaning

## Replacing the air cleaning filter

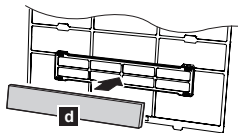
- 1 Remove the air filter. (Refer to step 1 in "Replacing the air filter".)
- 2 Release 2 latches **a** of the filter holder, and turn over the holder in direction of arrow **b**.  
Remove the soiled air cleaning filter **c**.

### Note:

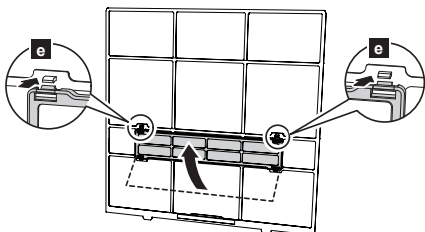
Air cleaning filter is attached on each air filter.



- 3 Attach new or maintained air cleaning filter **d** to the filter holder.  
New air cleaning filter can be attached to either of the right holder or the left holder.



- 4 Latch 2 corners of the filter holder **e** to the air filter firmly.



- 5 Reinstall the air filter. (Refer to step 6 in "Cleaning the air filter".)
- 6 Close the intake grille firmly.  
(Refer to step 4 in "Cleaning the intake grille".)

Following 2 types of air cleaning filters are used in this product. When you replace them, purchase dedicated air cleaning filters for this product.

### APPLE-CATECHIN FILTER: UTR-FA16

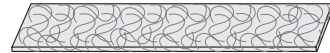


(1 sheet)

With using static electricity, purifies the air by removing fine particles or dust such as tobacco smoke or plant pollen.

- This filter is disposable. Do not wash or reuse it.
- Once you open the package, use it as soon as possible. The cleaning effect is reduced if the filter is left with the package opened.
- Replace the filter once every 3 months under normal use.
- By setting the fan speed high, the air cleaning effect increases.

### ION DEODORIZATION FILTER (light blue): UTR-FA16-2



(Light blue, 1 sheet)

Contained super micro-ceramic particles produce negative air ions, that is considered to have deodorizing effect, absorb and reduce room smell.

- To maintain the deodorizing effect, clean the filter once every 3 months as follows:
  1. Remove the filter.
  2. Flush the filter with high-pressure hot water until the surface of the filter is covered with water.
  3. Wash the filter gently with diluent neutral detergent. Do not wash it by wringing or rubbing to prevent reducing the deodorizing effect by damage.
  4. Rinse the filter well with water flow.
  5. Dry the filter thoroughly in shaded place.
  6. Reinstall the filter to the indoor unit.
- Replace the filter once every 3 years under normal use.

### After extended non-use of the unit

If you have shut down the indoor unit for 1 month or more, perform the FAN operation for half a day to dry the internal parts thoroughly before you perform normal operation.

### Additional inspection

After long period of use, accumulated dust inside the indoor unit may reduce the product performance even if you have maintained the unit with instructed daily care or cleaning procedures written in this manual.

In such a case, the product inspection is recommended.

For more information, consult authorized service personnel.



## Troubleshooting

### WARNING



In following events, immediately stop operation of the air conditioner, and disconnect all the power supply by turning off the electrical breaker or disconnect the power plug. Then consult your dealer or authorized service personnel.

As long as the unit is connected to the power supply, it is not insulated from the power supply even if the unit is turned off.

- Unit smells of something burning or emits smoke
- Water leaks from the unit

Following symptoms do not indicate the product malfunction, but they are normal functions or characteristics of this product.

Symptom	Cause	See page
Operation is delayed after restart.	To prevent blowout of the fuse, the compressor will not operate during the protection circuit is working for about 3 minutes after sudden OFF→ON operation of the power supply.	–
Noise is heard.	<ul style="list-style-type: none"> <li>• During the operation or immediately after stopping the air conditioner, refrigerant flowing sound may be heard. And it is particularly noticeable for 2–3 minutes after starting operation.</li> <li>• During the operation, a slight squeaking sound produced by the minute expansion and contraction of the front panel caused by temperature change may be heard.</li> </ul>	–
	During heating operation, a sizzling sound produced by the automatic defrosting operation may be heard.	6
Smell coming from the unit.	Various room smells generated from interior textile, furniture, or cigarette smoke absorbed into the air conditioner may be emitted.	–
Mist or steam is emitted from the unit.	In COOL or DRY mode, a thin mist generated by condensation formed with sudden cooling process may be emitted.	–
	During heating operation, the fan built-in the outdoor unit may stops and rising steam generated by the automatic defrosting operation may be seen.	6
Airflow is weak or stops.	<ul style="list-style-type: none"> <li>• Immediately after the heating operation is started, the fan speed stays temporarily very low to warm up the internal parts of the unit.</li> <li>• In HEAT mode, the outdoor unit stops and the indoor unit operates at very low fan speed if the room temperature rises above the set temperature.</li> </ul>	–
	In HEAT mode, the indoor unit temporarily stops for maximum of 15 minutes to perform the automatic defrosting operation while the OPERATION indicator is flashing.	6
	In DRY mode, the indoor unit operates at low fan speed to adjust the room humidity, and may stop from time to time.	–
	When the fan speed is set to "QUIET", the fan rotates at very low speed and the airflow is reduced.	–
	In COOL mode, the indoor unit fan may stop from time to time when the outdoor unit is stopped.	3
	When monitoring operation is performed in AUTO mode, the fan rotates at very low speed.	–
	When multiple units are operated in following combination of different operation modes in a multi-type air conditioning system, the indoor unit operated afterward stops and the OPERATION indicator flashes. <ul style="list-style-type: none"> <li>• HEAT mode and COOL mode (or DRY mode)</li> <li>• HEAT mode and FAN mode</li> </ul>	5
Outdoor unit emits water.	During heating operation, the outdoor unit may emit water generated by the automatic defrosting operation.	–

Before you call for or request servicing, troubleshoot a problem by performing following checks:

Symptom	Diagnostic	See page
Does not operate at all.	<input type="checkbox"/> Has the circuit breaker been turned off? <input type="checkbox"/> Has there been a power outage? <input type="checkbox"/> Has a fuse blown out or the circuit breaker been tripped?	–
	<input type="checkbox"/> Is the timer operating?	5
Poor cooling or heating performance.	<input type="checkbox"/> Is the air filter dirty?	6
	<input type="checkbox"/> Is the intake grill or outlet port of indoor unit blocked?	–
	<input type="checkbox"/> Is the room temperature adjusted appropriately?	3
	<input type="checkbox"/> Is a window or door left opened? <input type="checkbox"/> Is direct or strong sunlight shinning into the room in cooling operation? <input type="checkbox"/> Are there other heating apparatus or computers operating, or too many people in the room in cooling operation?	–
	<input type="checkbox"/> Is the fan speed set to "QUIET"? When the fan speed setting is set to "QUIET", noise reduction is prioritized and the air-conditioning performance may become lower. If the volume of provided airflow is not agreeable to your preference, set the fan speed to "LOW" or higher fan speed.	4
The unit operates differently from the remote controller setting.	<input type="checkbox"/> Are the batteries used in the remote controller exhausted? <input type="checkbox"/> Are the batteries used in the remote controller loaded properly?	3

Immediately stop operation and turn off the electrical breaker in following cases. Then consult authorized service personnel.

- The problem persists even if you perform these checks or diagnostics.
- The OPERATION indicator and TIMER indicator blink while the ECONOMY indicator is blinking fast.